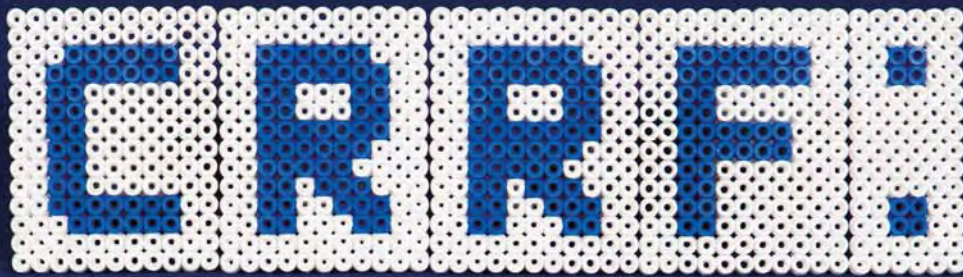


UNHCR  
Annual Consultations  
with NGOs  
2017 AGENDA



PUTTING  
THE  
PIECES  
TOGETHER



# Message from the High Commissioner to the 2017 Annual Consultations with NGOs

## CRRF – Putting the Pieces Together

Since last year's consultations, the New York Declaration (NYD) has provided important new impetus to our work with and for refugees. I am therefore very pleased that this year's theme for the NGO Consultations is the Comprehensive Refugee Response Framework (CRRF).

Partnership is a central theme of the Declaration. It calls on UNHCR to work with a broader coalition of actors, including development actors, the media, academia, faith-based organisations, the diaspora and the private sector, to deliver on more sustainable, predictable responses to refugee movements. This whole-of-society approach means that we jointly address the needs of refugees with partners on the ground, including with host populations, refugees themselves, local government and civil society.

The Declaration provides a critical opportunity to support refugees and host communities through new partnerships, and by strengthening existing ones. As our NGO partners, you have been working with us for many years, and often decades. The call to diversify

partnerships means that we must take a closer look at the partnership landscape in every context, to better appreciate the particular added value of each organisation or group. Volunteers, local and international, have made a tremendous difference in our operations across the globe, bringing life-saving assistance to people in their hour of need. Refugees themselves have established local NGOs; diaspora organisations lend a helping hand to their families, friends and fellow citizens from afar. We've also seen faith-based organisations, big and small, formal and informal, bring much-needed solidarity and support. And the Red Cross/Red Crescent Movement, with its extensive network of national societies, has brought their expertise in disaster response and local capacity-strengthening to situations of forced displacement. It is critical that we continue to harness the contributions of all partners in each situation, because our diversity makes us stronger.

Multi-partner coalitions are another means to amplify our collective impact through partnerships. In Uganda, a notable example of a multi-stakeholder



UNHCR / S. MODOLA

United Nations High Commissioner for Refugees Filippo Grandi meets with Esther Nyakong, 17, (centre), and other girls, at the Morneau Shepell Girls School during his visit of the refugee camps in Kakuma.

partnership is that between a local NGO (Nsamizi), refugees, and three local private companies, to promote energy saving stoves. In addition to the positive environmental impact it brings, this project also affords employment for refugee women and apprenticeships for youth. In another example in Jordan, international NGOs, national NGOs and the private sector are collaborating to improve connectivity for refugees, to enhance the access of refugees and host communities to the digital age, and to provide them with a lifeline to their loved ones. We all know there are many more such examples.

Joint advocacy remains a centrepiece of our partnership with NGOs. It is important that we work together to fill the space with positive messages about refugees, and to showcase the impact of our

collective efforts on the ground for refugees and the communities that host them. Together, we must remind the world that responding to displacement from and within Syria, South Sudan, Yemen and elsewhere, is a global responsibility. With nationalism and populism on the rise in certain regions, civil society is playing a key role in protecting and safeguarding protection space. Citizen movements can also help call for expanded resettlement quotas and complementary pathways such as scholarships and work permits for refugees. We have to understand and appreciate even more what each of us can do with regard to advocacy according to our roles, tools and constituencies.

Finally, let us not forget that our ultimate goal is solutions for refugees. This is why the humanitarian-



development nexus is so crucial in the CRRF. Our partnership with the World Bank and other international financing institutions is a significant step forward in that regard. But as well as bringing new resources, development partners also bring a way of working with host governments that can help foster more predictable responses and sustainable results for both displaced people and their host communities. Most of you work in both humanitarian and development settings, and indeed both types of activities run alongside each other in many protracted situations. But we also have to work better with local authorities, line ministries, the private sector, the academia and local civil society organisations to plant that development seed in our emergency responses from the beginning. While the New York Declaration and the CRRF provide the framework for us to improve the way we work together, the multitude of refugee crises today and their sheer scale call for even stronger collaboration. Donors, humanitarian and development agencies, host countries, the private sector, and civil society can forge new partnerships that give refugees and host communities a chance to thrive together. Let us therefore seize

this opportunity to apply the CRRF together and create a robust global compact on refugees that is rooted in our joint practical experience of new partnerships.

We have in front of us a solid and exciting programme of NGO Consultations. The agenda is aligned with the different elements of the Comprehensive Refugee Response Framework, and we have the benefit of the presence of experts from NGOs, other parts of civil society, the private sector, and international organisations. The recommendations coming out of our consultations will directly feed into the thematic discussions towards the global compact on refugees. With new ideas and renewed impetus to strengthen our collaboration, we have a clearly-defined task: to produce relevant, strong and actionable recommendations, informed by practice, which will bring about improved, comprehensive refugee responses.

Thank you.



Filippo Grandi

*The Partnership Section, Division of External Relations, would like to thank the many colleagues who have contributed to the preparation of these consultations. We would especially like to thank the speakers and moderators of the sessions, including Rachel Criswell in her role as the Rapporteur of the Annual Consultations with NGOs.*

# Wednesday, 14 June 2017

International Conference Center (CICG)

**08h30 – 13h00** **Registration of participants** (CICG entrance, UNHCR welcome desk)

## **Market place with innovators** (CICG lobby area)

The comprehensive refugee response framework (CRRF) provides the opportunity to review and reinvigorate humanitarian actors' engagement with a wide range of stakeholders to improve aid's efficiency and effectiveness through innovation.

The market place this year aims at creating a space where innovative ideas can be shared for inspiration, replication and further development. Innovation thrives on the collaboration between different actors – private and public, individuals and organisations who can share diverse perspectives.

**11h00 – 12h30 FOOD FOR THOUGHT****ROOM 3****Follow-up to the Global Refugee Youth Consultations (GRYC)**

(Arabic-English-French-Spanish)

Young people were on the agenda for UNHCR and partners during 2016. A high level special session at the World Humanitarian Summit dedicated to young people produced the “*Compact for young people in humanitarian action*”. The theme of the 2016 UNHCR-NGO Consultations was ‘*Youth – the future is now*’, and the High Commissioner’s Dialogue focused on “Children on the move”. Binding these processes together was the UNHCR and civil society led ‘*Global Refugee Youth Consultations*’ (GRYC). The GRYC were conducted with almost 1500 youth from 34 countries of origin, through 65 separate consultations in 23 country locations, and culminated at the global level in the ‘*Seven Core Actions for Refugee Youth*’. One year on, young refugees and NGO partners have returned to Geneva to talk about what they have achieved in the past year and why meaningfully engaging young people remains essential for prevention, response and future recovery especially in the context of the CRFF and global compact for refugees.

Moderator Joan TIMONEY, Women’s Refugee Commission, USA

Speakers Apajok Deng BIAR, Youth Ambassador, Australia  
 Burcu TOKSABAY KÖPRÜLÜ, Refugee Support Center (MUDEM), Turkey  
 Mugwisha WILLET, Youth Ambassador, Uganda  
 Sari ALBAAGA, Youth Ambassador, Malta

**ROOM 4****Addressing statelessness in displacement context**

(Arabic-English-French-Spanish)

Statelessness can be a root cause and consequence of forced displacement, as highlighted in the New York Declaration (para. 72). Stateless refugees and those at heightened risk of statelessness have specific protection needs; therefore identification of such refugees is crucial.

This food for thought session will discuss how stateless refugees and those at risk of statelessness can be identified, the challenges they face and what can be done to address these. The session will include a focus on what measures can be taken to prevent statelessness in a displacement context. The session will highlight three situations: the situation of Syrian refugees in neighbouring countries, the refugee/IDP situation in Niger’s Diffa region, and asylum-seekers and refugees in South Africa.

Moderator Jyothi KANICS, European Network on Statelessness, United Kingdom

Speakers Tina GEWIS, Norwegian Refugee Council, Lebanon  
 Liesl MULLER, Lawyers for Human Rights, South Africa  
 Valerie SVOBODOVA, Cluster Coordinator Protection, UNHCR Niger

**ROOM 5/6****The benefits of strengthened coordination for persons of concern**

(Arabic-English-French-Spanish)

Please join us for a frank conversation on approaches to strengthen humanitarian response coordination. In spring 2015, as thousands of Burundians fled to neighbouring Tanzania, NGOs and UNHCR struggled to scale-up their responses. Resource and staffing limitations coupled with the large-scale movement of refugees challenged the existing partnerships and joint response.

InterAction and UNHCR's Partnership Section visited Tanzania in October 2016 to follow-up on the High Commissioner's Structured Dialogue with NGOs and IFRC. The team found that significant improvements were made in partnerships. However, there remained a need for greater clarity in terms of expectations, roles, responsibilities and accountabilities related to the functioning of the Refugee Coordination Model (RCM), and improved linkages within and between the country-office and field-level coordination structures.

Senior leadership from UNHCR Tanzania, Plan International, a Burundian community leader, and InterAction will reflect on practical, replicable approaches to scale-up and strengthen coordination to improve partnerships, resulting in better outcomes for refugees and asylum-seekers.

Moderator Annika SANDLUND, Senior Inter-Agency Coordinator, UNHCR

Speakers Giorgio FAEDO, International Rescue Committee, Tanzania  
Dost YOUSAFZAI, Head of Sub Office, Kibongo, UNHCR, Tanzania  
Caroline NICHOLS, InterAction, USA  
Richard SANDISON, Plan International, Tanzania

**13h30 – 16h00 OPENING PLENARY SESSION** (Arabic-English-French-Russian-Spanish)**ROOM 2****General overview of challenges and plenary discussion****Welcome**

Kelly CLEMENTS, Deputy High Commissioner, UNHCR  
Nan BUZARD, Executive Director, International Council of Voluntary Agencies (ICVA)  
Rachel CRISWELL, Rapporteur of the Annual Consultations with NGOs  
Monika BRÜLHART, Chief, Partnership Section, UNHCR

**Questions and answers**

## Global Compact on Refugees and Comprehensive Refugee Response Framework

Volker TÜRK, Assistant High Commissioner for Protection, UNHCR  
Nan BUZARD, Executive Director, International Council of Voluntary Agencies (ICVA)  
Daniel ENDRES, Director, Comprehensive Responses, UNHCR  
Johan CELS, Head, Governance and Partnership Service, UNHCR

### Questions and answers

16h00 – 16h30 COFFEE BREAK – PAUSE CAFÉ

## 16h30 – 18h30 THEMATIC SESSIONS

### ROOM 2

#### **Inclusion from the start:**

#### **A comprehensive response at reception and admission**

(Arabic-English-French-Spanish)

This session aims to explore the main challenges faced by CRRF stakeholders during reception and admission of refugees, and to discuss proposed solutions, including:

- How NGOs and UNHCR can partner with governments in setting up standby arrangements to respond to large movements of refugees;
- How these arrangements can ensure that persons of concerns are identified and that their identity data is well managed, thus reinforcing integrity, efficiency and effectiveness of protection, assistance and solutions from the start;
- How to improve the identification of protection concerns for individuals in vulnerable situations, such as women at risk, unaccompanied and separated children, child-headed and single-parent households, survivors of trafficking, victims of trauma and survivors of sexual and gender based violence, refugees with disabilities and older persons, as well as stateless refugees and/or individuals at risk of statelessness;
- How referral mechanisms can be set up to address the needs of individuals in vulnerable situations.

Moderators Pauline THIVILLIER, Handicap International, United Kingdom  
Andrew HOPKINS, Chief, Identity Management and Registration Section, UNHCR

#### **Panel 1**

#### **Detention and alternatives to detention in refugee reception and experience with individuals in vulnerable situations**

Speakers Grant MITCHELL, International Detention Coalition, Australia  
Kieio NIKOLOPOULOU, Greek Council for Refugees, Greece



**Panel 2****Identifying refugees with disabilities upon arrival and registration**

Speakers Duaa SHALAAN, Handicap International, Jordan  
Irene OMONDI, Community Services Officer, UNHCR Jordan

**Panel 3****Preparing for refugee protection upon arrival in emergency contexts – example from a CRRF country**

Speaker Sahilu SULTAN, Action for the Needy, Ethiopia

**ROOM 3****Legal frameworks: the centrality of legal instruments in ensuring access to refugee rights, in particular work rights**

(Arabic-English-French-Spanish)

Through the lens of international and national refugee law instruments, the session will explore how refugees can exercise their rights, particularly in relation to gainful employment. The session will offer case studies on successful models under which refugees enjoy safe and lawful access to work. Following an interactive dialogue, the panelists and participants will develop a list of baseline principles and best practices on promoting refugee work rights for consideration in the development of the global compact on refugees.

Moderator Amalia GREENBERG DELGADO, Asylum Access, USA

Speakers Hatem Efe KELLER, Support to Life, Turkey  
Odeth KEMPOGO, Nsamizi Training Institute for Social Development, Uganda  
Deepa NAMBIAR, Asia Pacific Refugee Rights Network, Thailand  
Karina SARMIENTO, Asylum Access, Ecuador

**ROOM 4****Meeting joint commitments to refugees and migrants: the role of civil society**

(English-French-Spanish)

The New York Declaration specifically acknowledges that the ‘large movements’ it is seeking to address may involve mixed flows of people, whether refugees or migrants, who move for different reasons but who may use similar routes. While different legal frameworks apply, refugees and migrants travelling in large, irregular movements face many common challenges and have similar vulnerabilities. Member States of the United Nations endorsed a set of commitments that apply to both refugees and migrants as well as separate sets of commitments for refugees and migrants. The New York Declaration invited the private sector and civil society to participate in multi-stakeholder alliances to support efforts to implement the commitments made (para. 15).

The joint commitments include:

- Rescue at sea
- Alternatives to detention
- Countering xenophobia, racism and discrimination
- Addressing immediate and special needs of people in vulnerable situations
- Best interests of the child
- Smuggling and trafficking
- Improved data collection.

Taking the *10-point plan in action* as a foundation, the objectives of the session are twofold:

1. To highlight the universal character of the cross-cutting themes civil society is actively engaged in (operationally or otherwise), thereby underscoring the need for its participation in the consultations which will feed into both compacts.
2. Identify good practices that have been used to successfully respond to the needs of persons in mixed flows, for the purposes of contributing to the development of both compacts.

Moderator Karin SORENSEN, Danish Refugee Council, Kenya

Speakers Lillianne FAN, Geutanyoe Foundation, Indonesia  
 Rez GARDI, Empower Youth Trust, New Zealand  
 Rikke JOHANNESSEN, Save the Children, United Kingdom  
 Tuesday REITANO, Global Initiative Against Transnational Crime, Switzerland

**ROOM 5/6****Refugee voices in the global compact** (Arabic-English-French-Spanish)

The New York Declaration makes explicit reference to the participation of refugees in the process by calling for the development of “a multi-stakeholder approach that includes national and local authorities, international organizations, international financial institutions, civil society partners (including faith-based organizations, diaspora organizations and academia), the private sector, the media and **refugees themselves**”.

This session will explore what kind of avenues and mechanisms must therefore be established to consult with refugees and allow their voices to feed into the development of the global compact on refugees and its subsequent application. The role of these different actors and other stakeholders in promoting refugee voices will be discussed, including through supporting refugee self-representation mechanisms.

Moderator Najeeba WAZEFADOST, Asia Pacific Refugee Rights Network, Australia

Speakers Ahmed ABDI, INZONE Higher Education Space Kakuma, Kenya  
Jane ASIIMWE, Education Associate, UNHCR, Uganda  
Arash BORDBAR, Multicultural Youth Advocacy Network, Australia  
(to be confirmed)

19h00 - 20h30 RECEPTION – UNHCR Cafeteria  
94, rue de Montbrillant

# Thursday, 15 June 2017

## International Conference Center (ICC)

**08h30 – 10h00 From local to global: getting internally displaced persons back on the agenda**

(Arabic-English-French-Spanish)

### ROOM 2

#### **Panel with Mr. George OKOTH-OBBO**

Assistant High Commissioner for Operations

Internal displacement persists around the globe. Each year, additional internal displacement caused by conflict, violence and disasters adds to existing and often protracted situations. This growth in IDP numbers reflects the complex and cyclical nature of displacement and the multiple challenges for governments to tackle, including root causes and sustainably recovering from the impact of a crisis. Despite significant achievements, such as the entry into force of the Kampala Convention and commitments made during the 2016 World Humanitarian Summit, the phenomenon of internal displacement demands more attention. This panel will therefore present and discuss the current protection and solutions prospects for IDPs and examine global figures and trends. It will take a closer look at situations of active conflict and violence, and the challenges and opportunities for protecting IDPs. In doing so, it will also explore more deeply the connection between internal displacement and cross-border movements.

- Moderator Louise AUBIN, Deputy Director, Division of International Protection, UNHCR
- Speakers George OKOTH-OBBO, Assistant High Commissioner for Operations, UNHCR  
Alexandra BILAK, Internal Displacement Monitoring Centre, Switzerland  
Filbert LEONE, Humanitarian and Development Consortium, South Sudan  
Marco ROMERO, Consultoria para los Derechos Humanos y el Desplazamiento, Columbia

10h00 – 10h30 COFFEE BREAK – PAUSE CAFÉ

## 10h30 – 13h00 REGIONAL SESSIONS

### ROOM 2

#### **Bureau for Africa** (English-French)

*“It is no coincidence that the majority of pilot countries for the comprehensive refugee response framework are in the Africa region. In fact, this is an acknowledgement that the innovative approaches pioneered by several African governments, with support from host communities, donors, as well as UNHCR and partners, provide valuable case studies of a comprehensive approach that other States can learn from. We should not forget, however, that these extraordinary, brave examples should not be taken for granted and should instead be supported and nurtured to continue to flourish.”*

— Valentin Tapsoba, speech to the Standing Committee, March, 2017.

Africa is ready to share its experiences of applying the CRRF in Djibouti, Ethiopia, Somalia, Tanzania and Uganda. NGOs and UNHCR teams involved in the process will present their experiences and recommendations to contribute to the formulation of a global compact on refugees.

Moderator Ojot OJULU, Lutheran World Federation, Switzerland

#### **Panel 1**

Speakers Valentin TAPSOBA, Director, Regional Bureau for Africa, UNHCR  
Axel BISSCHOP, Deputy Director, Regional Bureau for Africa, UNHCR  
Angele DIKONGUE-ATANGANA, Deputy Director, Regional Bureau for Africa, UNHCR  
Millicent MUTULI, Deputy Director, Regional Bureau for Africa, UNHCR



**Panel 2**

Speakers Evelyn AERO, Regional Durable Solutions Secretariat (ReDSS), Kenya  
Musarait KASHMIRI, African Initiatives for Relief and Development, Uganda  
Mamadou Dian BALDE, Deputy Director, Comprehensive Responses, UNHCR (*to be confirmed*)

**ROOM 3****Bureau for Middle East and North Africa (MENA)**

(Arabic-English-French)

**Implementing the “whole of society approach” – Learning from the Middle East and North Africa experience**

The Middle East and North Africa is home to 5 per cent of the total world population yet hosts almost 40 per cent of the total global population of displaced persons. This includes more than 20 million displaced persons of which 5 million are Syrian refugees.

The CRRF is based on the principles of international cooperation and responsibility-sharing, which are central to the response to the refugee crises in the MENA region. By their sheer magnitude and complexity, the crises in the region have challenged UN agencies, governments and civil society alike, forcing the international community to find comprehensive and innovative solutions to respond to the growing needs of refugees and their host communities.

The MENA region has embraced the “whole of society” approach and has been undertaking an array of initiatives aligned with the CRRF and global compact on refugees (GCR). A clear example is the MENA Civil Society Network for Displacement (MENA CSND). The MENA CSND aims to address the call to strengthen the role of civil society in responding to the crisis by providing a platform for civil society stakeholders to amplify their voices and coordinate their actions in favour of displaced persons, and in support of host communities. Its members include representatives from national NGOs, foundations, media, academia and the private sector.

The first part of the session will highlight the relevance of civil society’s active engagement in displacement related matters, and will showcase the MENA CSND as an inclusive platform for civil society’s regional coordination. The second part of the session will zoom in on the role of particular advocates of displaced persons in the region.

Moderator Shaden KHALLAF, Senior Policy Adviser, MENA Bureau, UNHCR

**Panel 1****Civil society and the refugee crisis in MENA – What can a network do?**

Speakers Faten HAYED, Journalist, Algeria  
Shaymaa JABER, Youth Representative, Switzerland  
Nasser YASSIN, Issam Fares Institute, Lebanon

**Panel 2****Advocates from within: Can public opinion enhance protection?**

Speakers Mariam FARAG, MBC Hope, United Arab Emirates  
 Omer HUSSEIN, Social Media Influencer, Kingdom of Saudi Arabia  
 Musa SHTEIWI, Centre of Strategic Studies, Jordan

**ROOM 4****Bureau for Asia and the Pacific** (English-French)

While less than half of Asian states are signatories to the 1951 Refugee Convention, countries in the region host over 11 percent of the world's refugees and displaced persons. There is also a rich history of sub-regional engagement (e.g. the CPA for Indochinese refugees, and the SSAR for Afghan refugees).

In spite of an increasingly politicized protection environment, leaders of 45 countries from the Asia-Pacific region came together under the Bali Process in March 2016 to adopt the Ministerial Bali Declaration on People Smuggling, Trafficking in Persons and Related Transnational Crime. This Declaration helped to lay the ground-work for the September meetings in New York - as it encompassed some of the elements of a regional compact on refugees and migration, including the call for strong regional cooperation and increased partnerships. The Heads of State from Asia and the Pacific participated at the UN Summit for Refugees and Migrants and endorsed the New York Declaration. A number of leaders from Asia and the Pacific also made pledges towards strengthening refugee protection and solutions at the Leaders' Summit on Refugees.

The Bali and New York Declarations are of importance as they reflect the commitment of countries in the Asia Pacific region to protect refugees and work together towards solutions. These developments are encouraging, especially in the face of dwindling third country resettlement places and shrinking financial resources in terms of humanitarian aid. There is now an opportunity to enhance protection and solutions and reduce the pressure on host countries. The region has been demonstrating a number of good practices upon which to build, including combining humanitarian and development approaches.

This session will start with an overview of developments in the region and discussion of the implications of and opportunities presented by, the CRRF and the global compact on refugees. The session will then break out into groups to reflect on existing national and regional good practices in line with the New York Declaration and the CRRF, as well as identify challenges and lessons learnt.

Moderator Yiombi THONA, Asia Pacific Refugee Rights Network Secretariat, Thailand

**Breakout group 1****Reception and admission**

Facilitator Wee Vien CHEW, International Detention Coalition, Malaysia  
 Presenter Lilianne FAN, Asia Pacific Refugee Rights Network Secretariat, Thailand

**Breakout group 2****Support for immediate and ongoing needs of persons of concern and host communities**

Facilitator Brian BARBOUR, Japan Association for Refugees, Japan  
 Presenter Deepa NAMBIAR, Asylum Access, Malaysia

**Breakout group 3****Durable solutions**

Facilitator Najeeba WAZEFADOST, Asia Pacific Refugee Rights Network Secretariat, Thailand  
 Presenter *Name to be confirmed*

**ROOM 5****Bureau for Europe** (English-French-Russian)

The session will look at the role of Europe in the CRRF and its application in the region. The discussion will initially focus on how European states and other actors can play a stronger role in the development and implementation of the CRRF and the global compact on refugees. Then, it will examine how the CRRF, as part of a strengthened global protection framework, could have a positive impact on policies and practice in European States. For this purpose, the session will analyse the impact of developments in Europe on the global protection regime, the role Europe plays in providing safe and legal pathways, and the risks and opportunities arising from recent political developments.

The session's desired outcome is to gather civil society recommendations on the role States, regional organizations and civil society can play in implementing the CRRF. This could include providing durable solutions for refugees through the development of safe and legal pathways to access protection; identifying 'entry points' in the run up to the global compact, namely the thematic discussions; the High Commissioner's Dialogue on Protection Challenges; and the formal consultations in 2018.

Moderator Jasper KUIPERS, Dutch Council for Refugees, The Netherlands

Speakers Tine JACOBSEN, Danish Refugee Council, Denmark  
 Eero JANSON, Estonian Refugee Council, Estonia  
 Alexandra SEGENSTEDT, Swedish Red Cross, Sweden  
 Eleni TAKOU, Solidarity Now, Greece

**ROOM 18****Bureau for the Americas** (English-French-Spanish)

The North of Central America (NCA) suffers high levels of violence, often stemming from organized crime. This has led to significant flows of people from El Salvador, Guatemala and Honduras seeking international protection in neighboring and nearby countries. In July 2016 governments of the region signed the San Jose Action Statement, pledging concrete responses to address the protection needs arising from forced displacement. Such regional cooperation is fully aligned with the development of a comprehensive refugee response framework (CRRF) based on shared responsibilities between a wide range of stakeholders including local and national authorities, humanitarian and development actors, the private sector and civil society.

A comprehensive approach in this situation would aim at enhancing immediate protection whilst working on improvements in reception conditions, eventually allowing for a safe and dignified return. Host countries would benefit from targeted assistance to support their reception mechanisms and asylum systems, and to enhance opportunities for self-reliance. As such, a pilot CRRF in the region presents an excellent opportunity to combine humanitarian and development approaches, as called for in the New York Declaration.

This session will start with a panel discussion and later break out into groups to discuss and reflect on the possible contributions and recommendations for the application of the CRRF to the NCA situation.

**Moderator** Msgr. Alvaro Leonel RAMAZZINI IMERI, Pastoral de Movilidad Humana, Guatemala

**Speakers** Rafael ALONSO HERNANDEZ, Dignidad y Justicia En El Camino – FM4 Paso Libre, Mexico  
Leonel DUBON, El Refugio de la Niñez, Guatemala  
José Guadalupe RUELAS, Casa Alianza, Honduras

## 14h00 – 16h00 **Walk the talk – A multi-stakeholder approach in resourcing the comprehensive refugee response** (Arabic-English-French-Spanish)

### ROOM 2

#### **Panel with Kelly CLEMENTS**

Deputy High Commissioner

This critical session will reflect on the section 'support for immediate and ongoing needs' of the comprehensive refugee response framework (CRRF). It will discuss how States, in cooperation with multilateral donors and private-sector partners, can provide resources to the comprehensive refugee response in a prompt, predictable, consistent and flexible manner. This includes identifying new financing mechanisms, such as finance lending schemes and development funding.

This session is also an opportunity to share ideas on how to best address the funding gap through creative resourcing approaches, following up on the three key recommendations raised in the High Level Report on Financing:

- 1) Growing the resource base through different approaches and innovation;
- 2) The Grand Bargain focus on efficiencies;
- 3) Shrinking the need and therefore reducing the cost of response.

**Moderator** Kathryn TAETZSCH, World Vision International, Kenya

**Speakers** Kelly CLEMENTS, Deputy High Commissioner, UNHCR  
Xavier DEVICTOR, World Bank, USA  
Kathrin MOHR, Deutsche Post DHL Group, Germany  
Eunice NDONGA, Refugee Consortium of Kenya

16h00 – 16h30 COFFEE BREAK – PAUSE CAFÉ

## 16h30 – 18h30 THEMATIC SESSIONS

### ROOM 2

#### **Status of UNHCR-NGO partnership** (Arabic-English-French-Spanish)

UNHCR, in collaboration with NGO partners, has been pursuing various avenues to further enhance our partnerships, including through the *Enhanced Framework for Implementing with Partners (the Framework)* and the *High Commissioner's Structured Dialogue with NGOs and IFRC (the Structured Dialogue)*.

With regard to the framework, the results of the partnership survey will be presented. The survey is undertaken already for the fourth year. It brings to the Consultations views of NGOs as well as UNHCR on their partnership. With regard to the Structured Dialogue, InterAction and ICVA have commissioned a study to draw some lessons from the implementation of the Dialogue at the field level (2014-2016).

The objectives of this session are to: 1) take stock of UNHCR-NGO partnerships through the presentation of findings from the annual partnership survey and discuss the implementation of the framework, and 2) exchange lessons learned from the High Commissioner's Structured Dialogue in past years and look at the way forward.

##### **Panel 1**

#### **Enhanced Framework for Implementing with Partners**

Moderator Jerome ELIE, International Council of Voluntary Agencies, Switzerland  
Speakers Caroline NICHOLS, Interaction, USA  
Fatima SHERIF-NOR, Head, Implementing Partnership Management Service, UNHCR

##### **Panel 2**

#### **Structured dialogue with NGOs and IFRC**

Moderator Caroline NICHOLS, Interaction, USA  
Speakers Syed BANORI, Society for Human Rights and Prisoners' Aid, Pakistan (*to be confirmed*)  
Monika BRÜLHART, Chief, Partnership Section, UNHCR  
Noah BULLOCK, Cristosal, El Salvador  
Jerome ELIE, International Council of Voluntary Agencies, Switzerland

### ROOM 3

#### **Harnessing the breadth of local partnerships** (Arabic-English-French-Spanish)

Through concrete examples, this session will examine the potential benefits and challenges linked to involving community actors – grass-roots and volunteer organizations, faith-based groups etc. - in the practical application of the CRRF.



It will specifically explore how the CRRF/refugee compact can help the international community to reach out to new local actors, including in host communities, thus strengthening the whole-of-society approach and widening the scope of the principles of partnership.

It will also explore the latest developments around the localisation work stream of the Grand Bargain. This work stream, co-led by the Swiss Government and IFRC, seeks to support implementation of the commitment to increase support to local and national responders. Work to date has highlighted the comparative advantage of local actors, and the importance of investing in capacity strengthening, as well the need for more investment in effective and sustainable capacity strengthening initiatives.

**Moderator** Elise BAUDOT, International Federation of Red Cross and Red Crescent Societies, Switzerland

**Speakers** Christine KNUDSEN, Sphere Association  
Luisa SEILER, Singa, Germany  
Anne STREET, CAFOD, United Kingdom  
Felipe CAMARGO, Deputy Director, Division of Emergency of Security and Supply, UNHCR

## ROOM 4

### **Making the global compact work for all refugee women and girls**

(Arabic-English-French-Spanish)

This thematic session will focus on the concrete opportunities that the global compact for refugees (GCR) provides to promote the rights and address the needs, risks, and capacities of women and girls in refugee responses, which are often overlooked. The four thematic areas of the comprehensive refugee response framework (CRRF) present openings to highlight good practice, concrete commitments and new ideas to be included in the global compact.

The session will start with a brief panel discussion providing different perspectives on how the global compact can address the rights of women and girls. The panel will set the stage for participants to then break into four working groups organized along the CRRF themes:

- Reception and admission
- Support for immediate and ongoing needs
- Support for host countries and communities
- Durable solutions

Participants will work together in facilitated working groups to identify specific commitments for the different stakeholders to promote the rights of refugee women and girls in one of the four thematic areas.

**Moderator** Manisha THOMAS, Consultant

**Speakers** Ellen HANSEN, Senior Policy Adviser (Protection), UNHCR  
Marcy HERSH, Women's Refugee Commission, USA  
Tenneh KPAKA, Australia National Committee on Refugee Women, Australia

# Friday, 16 June 2017

International Conference Center (ICC)

## 09h00 – 12h00 THEMATIC SESSIONS

### ROOM 2

#### **Expanding resettlement and establishing complementary pathways for Better protection and solutions for refugees**

(Arabic-English-French-Spanish)

The 2017 Annual Consultations are focused on the development and practical application of the comprehensive refugee response framework (CRRF) and to contribute to discussions leading up to the adoption of a global compact on refugees, in line with the New York Declaration for Refugees and Migrants adopted by the General Assembly on 19 September 2016.

Reflecting its stated intent to establish a more predictable and sustainable response to large-scale refugee situations, based on the principles of international cooperation and burden – and responsibility-sharing, the CRRF includes a chapter devoted to durable solutions. The CRRF also includes, as one of its four objectives, “expand[ing] access to third-country solutions.” (NYD, Annex 1, para. 18) Member States declared: “It is our aim to provide resettlement places and other legal pathways for admission on a scale that would enable the annual resettlement needs identified by [UNHCR] to be met.” (NYD, para 78. See *also* NYD, para. 79).

This session will explore ways that NGOs and UNHCR can work together to make progress towards these goals, particularly by:

- 1) Fostering a common understanding and making a clear distinction between resettlement and complementary pathways to protection and solutions;
- 2) Identifying actions and initiatives that NGOs and UNHCR can jointly and individually pursue to expand avenues and opportunities for resettlement and complementary pathways for refugees; and
- 3) Beginning to share and document good practices to be that can be used by States, international organizations, civil society and the private sector who are engaged in supporting refugee access to resettlement and complementary pathways.

Moderator Graham THOM, Amnesty International, Australia

Speakers Resettlement: Betsy FISHER, International Refugee Assistance Project, USA  
Complementary pathways: Sabine LEHR, Canadian Council for Refugees, Canada

Speakers **Breakout group 1**  
**Resettlement**

Kate O'MALLEY, Deputy Director, Division of International Protection, UNHCR  
Jacob VAN GARDEREN, Lawyers for Human Rights, South Africa  
Michelle MANKS, World University of Canada, Canada  
Violet ROUMELIOTIS, Settlement Services International, Australia

Speakers **Breakout group 2**  
**Complementary pathways**

Preeta LAW, Deputy Director, Division of International Protection, UNHCR  
Brian BARBOUR, Japan Association for Refugees, Japan  
Sayre NYCE, Talent Beyond Boundaries, USA  
Alexandra SEGENSTEDT, Swedish Red Cross, Sweden

## ROOM 3

### **Operationalizing the humanitarian-development nexus at the country level: What will it take?**

(Arabic-English-French-Spanish)

In 2016, the World Humanitarian Summit and the New York Declaration for Refugees and Migrants officially recognized the need to provide comprehensive responses to displaced people's immediate and longer-term needs. This comprehensive approach seeks to ensure more sustainable responses by linking humanitarian and development efforts early on in a crisis and investing in the resilience of both refugees and local communities, including through strengthening national and local systems wherever possible.

During the plenary session and in small groups, NGOs will be called upon to discuss specific case studies and take the opportunity to advance mutual understandings of the challenges and opportunities related to operationalizing the humanitarian-development nexus.

A short survey was circulated to NGO participants in April 2017 to help facilitate discussions on this topic.

A plenary session with high-level speakers will introduce the topic followed by breakout groups focused on Afghanistan, Ethiopia, Iraq, Jordan, Kenya and Uganda, involving NGO and UNHCR representatives. Finally, a Q&A session with UNHCR will help to forge some conclusions and recommendations.

### **Opening panel 1**

Moderator Veronique ANDRIEUX, Action contre la faim, France

Speakers Nazanin ASH, International Rescue Committee, USA  
Milka CHEGE, Refugee Consortium of Kenya  
Ewen MACLEOD, Senior Adviser on Development, UNHCR

### **Questions – Answers panel 2**

Speakers Mamadou Dian BALDE, Deputy Director, Comprehensive Responses, UNHCR  
Betsy LIPPMAN, Head, Operational Solutions and Transition Section, UNHCR  
Charles MBALLA, Senior Protection Coordinator, UNHCR  
Brett MOORE, Head, Shelter and Site Management, UNHCR  
Isabelle MISIC, Head, Emergency Preparedness Section, UNHCR

## **ROOM 4**

### **Catalysing refugee self-reliance through the comprehensive refugee response framework (CRRF)**

(Arabic-English-French-Spanish)

The New York Declaration highlights that efforts to build self-reliance lay the foundation for sustainable solutions and envisages both immediate and long-term international support. Building self-reliance of displaced and stateless persons not only improves protection of people where they find themselves but also equips and prepares them to take advantage of whatever durable solution will ultimately become available.

The session will explore the key challenges in fostering increased self-reliance of refugees; highlight good practices which can be replicated and develop concrete actions to improve current approaches to refugee self-reliance. The focus will be on market systems and new types of partnerships, multi-sector approaches to foster and measure “success” in self-reliance. The session will result in concrete actions on how to further a comprehensive, multi-partner and market-based approach to strengthen all aspects of refugee self-reliance. These proposed actions will serve as inputs in the development of the global compact on refugees.

Moderator Zehra RIZVI, Danish Refugee Council, Denmark

Speakers Christian BOEHM, Danish Refugee Council, Denmark  
Jacob BONYO, RefugePoint, Kenya  
Kathryn TAETZSCH, World Vision International, Kenya  
Sarah WARD, SEEP Network, USA

**ROOM 5/6****Creating conditions for voluntary, safe and sustainable returns**

(English-French-Spanish)

In the New York Declaration, States commit to actively promoting durable solutions, with a focus on voluntary, sustainable and timely return in safety and dignity, encompassing repatriation, reintegration, rehabilitation and reconstruction activities. They reaffirm the primary goal of bringing about conditions that would help refugees return in safety and dignity to their countries.

In the context of developing a comprehensive refugee response framework, the session will explore the key challenges to creating the conditions for voluntary, safe and sustainable returns – particularly those related to ensuring the voluntary nature of return; the restoration of national protection and respect for rule of law; fostering reconciliation, dialogue and participation; and ensuring that national development planning incorporates the specific needs of returnees and promotes sustainable and inclusive reintegration. Good practices which may be replicated will be highlighted, and concrete actions will be proposed to improve current approaches. The proposed actions will serve as inputs in the development of the global compact on refugees.

The session will be divided into two sections: a plenary panel discussion followed by participants breaking into four moderated working groups.

Moderator *Name to be confirmed*

Speakers Mayuran Anthony JEEVARATHNAM, Organisation for Eelam Refugee Rehabilitation, Sri Lanka  
Eunice NDONGA, Refugee Consortium of Kenya, Kenya  
Kathryn O'ROURKE, Norwegian Refugee Council, Afghanistan

**Breakout group moderators**

1. Wais ARIA, Tabish Social Health Education Organization, Afghanistan
2. Saw NI TUN, Myanmar Red Cross Society, Myanmar
3. *Name to be confirmed*
4. *Name to be confirmed*

10h00 – 10h30 COFFEE BREAK – PAUSE CAFÉ

**10h30 – 12h00 THEMATIC SESSIONS** (continued)



**12h15 – 13h45 FOOD FOR THOUGHT****ROOM 3****On the path towards joint principles for cash delivery**

(Arabic-English-French-Spanish)

This session will focus on the efficiency and effectiveness of delivery mechanisms for cash assistance in humanitarian response. Building on findings from a recent Cash Learning Partnership (CaLP) review of a common cash facility in Jordan, the session will discuss how we can identify common standards and principles that result in efficient cash transfer mechanisms that uphold the principles of equality and collaboration between a wide range of organizations and stakeholders. Particular emphasis will be placed on how to best ensure the centrality of the problem in our efforts to achieve efficiencies through the coordinated use of cash assistance. While several studies and initiatives exist on the impact and efficiency of cash assistance, the humanitarian community needs to review the effectiveness and efficiency of a cash transfer mechanism and the potential for identifying the fundamental prerequisites for such mechanisms to be broadly accepted and used across diverse contexts to better assist the people we serve.

**Moderator** Alex JACOBS, Cash Learning Partnership (CaLP), United Kingdom

**Speakers** Paula GIL BAIZAN, World Vision International, USA  
Heidi GILERT, Cash Learning Partnership (CaLP), United Kingdom  
Volker SCHIMMEL, Senior Regional Cash-Based Interventions Coordinator, UNHCR

**ROOM 4****Climate change: challenges and opportunities in the global compacts**

(Arabic-English-French-Spanish)

The New York Declaration made several references to the challenge posed by climate change and disaster displacement and referred to the Nansen Initiative Protection Agenda. This session will focus on how to address this issue in the global compact on refugees, and will also explore the interface with the global compact on safe, orderly and regular migration. Panellists will share experiences of addressing and preventing disaster displacement from diverse regional perspectives, including from South Asia, North Africa and Central America. This session aims to solicit insights from civil society actors – across a range of geographic regions and types of organizations— on how different dimensions of climate change and disaster displacement may be integrated into both global compacts.

**Moderator** Atle SOLBERG, Platform on Disaster Displacement, Switzerland

**Speakers** Rezaul Karim CHOWDHURY, Coast, Bangladesh  
Boubker LARGOU, Organisation marocaine des Droits Humains, Morocco  
Sarnata REYNOLDS, OXFAM, USA  
Niel TURNER, Norwegian Refugee Council, Kenya

**ROOM 5/6****Standing #WithRefugees: What civil society can do to promote a positive narrative about refugees**

(Arabic-English-French-Spanish)

Today, there are many people on the move due to war or persecution, and they are fleeing into a much more hostile world where finding refuge can be fraught with racism, intolerance and exclusion. The anti-foreigner rhetoric that is fueling this fear and xenophobia is loud and organized, and requires a concerted effort to establish a counter narrative of respect, diversity and inclusion. People have real fears and dispelling those requires trust and time.

Developing a counter narrative that is simple, honest and connects with communities and individuals may be the best alternative. Studies have shown that when welcoming is associated with values of respect, liberty, freedom and diversity, the public is more receptive to the message. The session will discuss various approaches to promoting social cohesion at the community level and aim to:

- Illustrate some replicable best practices which promote inclusion and diversity;
- Show how a broader range of stakeholders can add impact;
- Identify the voices which can challenge the negative narrative; and show how values can embrace diversity and respect for all;
- Outline what NGOs, companies and communities can do to make a difference.

Moderator Leigh FOSTER, Chief, Events, Campaigns and Goodwill Ambassadors, UNHCR

Speakers Johannes BALDAUF, Amadeu Antonio Stiftung, Germany  
 Yasmina FILALI, Orient-Occident Foundation, Morocco  
 Nicole GOLDSTEIN, Facebook, United Kingdom (on Skype)  
 Haroon KASH, Islamic Relief Worldwide, United Kingdom  
 Aibhinn KELLEHER, Facebook, United Kingdom (on Skype)  
 Katalina TAHAAFE WILLIAMS, World Council of Churches, Switzerland

**ROOM 2****CLOSING PLENARY SESSION** (Arabic-English-French-Russian-Spanish)**14h00 – 15h45 REMARKS BY THE HIGH COMMISSIONER AND PLENARY DISCUSSION****Toward the global compact on refugees**

Filippo GRANDI, High Commissioner for Refugees  
 Leila MURIITHIA, Refugee Consortium of Kenya, Kenya  
 Daniel ENDRES, Director, Comprehensive Responses, UNHCR  
 Johan CELS, Head, Governance and Partnership Service, UNHCR

15h45 – 16h00 BREAK – PAUSE

**16h00 – 16h30 REPORT BACK ON THE NGO CONSULTATIONS**

Rossella PAGLIUCHI-LOR, Director, Division of External Relations, UNHCR

Leila MURIITHIA, Refugee Consortium of Kenya, Kenya

Anh Thu DUONG, Rapporteur of the Executive Committee of  
the High Commissioner's Programme, Switzerland

Rachel CRISWELL, Rapporteur of the Annual Consultations with NGOs

Monika BRÜLHART, Chief, Partnership Section, UNHCR

# NOTES

# UNHCR Annual Consultations with NGOs 2017 AGENDA


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