

4th March 2021

Rezaul Karim Chowdhury

Executive Director

COAST Trust

House 13, Road 2, Shyamoli

Dhaka - 1207, Bangladesh

RE: Maintenance of the certificate of COAST Trust against the CHS

Dear Rezaul Karim Chowdhury,

It is with great pleasure that I am writing to inform you that HQAI, after a review of the maintenance audit report confirms the ongoing compliance with the standard and that CARs have been acted upon in due time. HQAI thus maintains COAST Trust's certificate of compliance with the CHS.

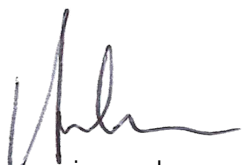
Let me draw your attention to the following points:

- **Certificate validity:**
The validity of the certificate runs until **6th January 2022**
- **Renewal of the certificate:**
Four years after the initial certification date, the certificate will expire unless COAST Trust applies for its renewal. The renewal without interruption of the certificate implies that the recertification audit is finalised before the expiry date of the certificate. Please note that arrangements for the recertification audit should initiate at least six months before the audit is due to be finalised.
- **Bridges between HQAI services:**
Should COAST Trust want to shift from certification to another of HQAI's schemes, please note the timeframes below:
 - for the transition to the independent verification scheme: expression of intention and provision of a work-plan for continuous improvement in the application of the standard three months after the initial or the mid-term audit certification decision.
- **Notice of changes**
COAST Trust must inform HQAI, without delays, of matters that may affect the capability of the management system to continue to fulfil the requirements of the CHS, including any change in the legal status, or the scope of operations or major changes to the governance, management system and processes. Omission to do it can lead to a suspension or withdrawal of the certificate.

Please note that COAST Trust accepts the above conditions by using the Certification mark provided by HQAI.

You can refer to the cloud system Guidance folder to which you have access for further information on next steps.

It was a pleasure for us to work with you on this process and we hope it was the same for you. We look forward to future cooperation. Please do not hesitate to let us know if you have any question.



Yours sincerely,

Pierre Hauselmann
Executive Director

www.hqai.org

